Johnson University School of Social and Behavioral Sciences Graduate Counseling Program



2015-2016

Comprehensive Assessment Report (CAR)

Master of Arts in Counseling

concentration in Clinical Mental Health Counseling

and

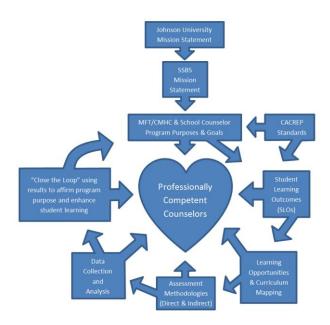
concentration in School Counseling

Table of Contents (TOC)

Comprehensive Assessment Report 2015-2016 [return to TOC]	3
Evidence-Based Program Improvement [return to TOC]	3
2015-2016 Summary of Assessment Meetings [return to TOC]	
2015-2016 Counseling Program Review (CPR) annual meeting [return to TOC]	
Appendix A: Summary of Assessment Points (2015-2016) [return to TOC]	11
Appendix B: Assessment of Student Learning (CMHC) [return to TOC]	12
Appendix C: Assessment of Student Learning (School Counseling) [return to TOC]	17
Appendix D: Assessment Timeline for Graduate Counseling Program [return to TOC]	22

Comprehensive Assessment Report 2015-2016 [return to TOC]

Over the past several years, Johnson University has responded to the challenge of implementing formalized and strategic program evaluation. Additionally, in accordance with CACREP requirements, the graduate counseling program at Johnson University has developed a Comprehensive Assessment Plan (CAP), formalized during the 2014-2015 academic year. The CAP describes a continuous, cyclical process that is participative, flexible, relevant, and responsive. The heart of the CAP is to ensure students graduate from their respective program as professionally competent school counselors, clinical mental health counselors, and marriage and family counselors.



The CAP is reviewed annually and revised as necessary to ensure effective assessment is occurring and to maximize quality of student learning; it is a work in progress. This plan is used to inform a Comprehensive Assessment Report (CAR) used by the faculty to demonstrate how assessment results are used to monitor and enhance the development of professionally competent counselors. The CAR is made available to the public via the university's Office of Institutional Effectiveness website.

Evidence-Based Program Improvement [return to TOC]

The CAP describes the intention of the faculty to systematically gather evidence and data, comparing this data to program goals and student learning outcomes to make needed adjustments and changes. Program faculty also review current professional literature and state licensure standards to inform program changes. Core and adjunct faculty have a shared responsibility in examining data, suggesting potential courses of action, and implementing needed changes. Full-time Counseling Program faculty typically meet weekly during the academic year. Most program evaluation and improvement discussion, however, occurs during the annual Counseling Program Review meeting during the fall semester following a school year.

2015-2016 Summary of Assessment Meetings [return to TOC]

The Graduate Counseling Faculty (GCF), comprised of 3 fulltime faculty members, met over 30 times from June 2015-April 2016 in part discussing program evaluation and quality improvement. Faculty celebrated the school year having culminated with a site visit and subsequent accreditation from the Council for Accreditation of Counseling and Related Educational Programs (CACREP). The Clinical Mental Health Counseling (CMHC)

concentration was awarded a full eight years. The School Counseling (SC) concentration was awarded two years.

Meetings times predominately focused on continued development and review of student competency development and student learning outcomes. CACREP requires extensive program evaluation and planning. During 2015-2016, the GCF developed and refined the Comprehensive Assessment Plan (CAP). A part of this plan included continued mapping of CACREP 2009 standards with Student Learning Objectives (SLO) using individual Student Competency Records (SCRs). A "rolling internship" was initiated during the spring semester that allowed for better tracking of student competencies spread out over several semesters of internship. The GCF met on 12/15/16 for the annual Counseling Program Review (CPR) in order to discuss assessment results from 2015-2016.

2015-2016 Counseling Program Review (CPR) annual meeting Brief Summary: [return to TOC]

- An agenda was provided for the meeting based largely on the CAP assessment strategy.
- In addition, the faculty were tasked by the university's Office of Institutional Effectiveness to adjust the language of program assessment to that of Student Learning Outcomes (SLOs) rather than Goals
- The timing of this shift in university policy provided a window of opportunity to begin the transition to CACREP 2016 standards
- Meetings were scheduled throughout January 2017 to address CACREP 2016 transition and will be reported in the 2016-2017 CAR
- 1. Review of Program Mission & Student Learning Outcomes
 - a. Program Mission
 - i. Review
 - 1. Dropped pursuit of MCFC
 - 2. Changed to one program, M.A. in Counseling with two concentrations
 - (a) Clinical Mental Health Counseling (CMHC)
 - (b) School Counseling
 - ii. Action Plan
 - 1. No action required at this time. Concentrations seem to be a good fit for the mission and for the program
 - b. Goals and Student Learning Outcomes
 - i. Review
 - 1. CMHC concentration
 - (a) All SLO's were above the 86.00 benchmark with SLO 2.1 the lowest at 91.88
 - (b) SLO's 3.1, 3.2, & 3.3 had previously sparked discussion during 2014-2015 CPR resulting in program change and improvement
 - (i) (see Appendix B: Assessment of Student Learning (CMHC))
 - 2. School Counseling concentration
 - (a) All SLO's were above the 86.00 benchmark with SLO 3.2 the lowest at 91.00

- (b) SLO's 3.1, 3.2, & 3.3 had previously sparked discussion during 2014-2015 CPR resulting in program change and improvement
 - (i) (see Appendix C: Assessment of Student Learning (School Counseling))
- 2. Program Assessment (See <u>Appendix D: Assessment Timeline for Graduate Counseling Program</u>)
 - a. Direct Evidence
 - i. Course Grades and SCRs
 - 1. Review
 - (a) Eight students were identified as being below standard in 1 or more competencies
 - (i) A remediation plan was provided for each student identified as below standard
 - (ii) All plans were successfully completed within the 60-day period and competency was demonstrated by each student.
 - 2. Action Plan
 - (a) Learning SCR protocol as we go
 - (b) Remediation Plans appear to be accomplishing task
 - ii. Skills Data
 - 1. Review
 - (a) COUN5581 Counseling Skills & Techniques Review
 - (i) This introductory course is used as a gateway to students beginning practicum
 - (ii) Eight students attended COUN5581 summer 2015
 - (iii)One student was below competency in 1 area and successfully completed remediation within 60 days
 - (b) Practicum
 - (i) Seven students successfully completed CMHC practicum
 - (ii) No students were enrolled in SC practicum
 - (c) Internship
 - (i) Seventeen students passed CMHC internship with a "B" or better grade.
 - 1. Ten students graduated
 - 2. Six interns began the new "rolling internship"
 - (ii) One SC intern successfully completed internship and graduated.
 - 2. Action Plan
 - (a) COUN5581 appears to be functioning well as a way of assessing skill levels and as a tool to ensure students are prepared to begin practicum
 - (b) Faculty will consider making COUN5581 a 2-credit hour course instead of 1 due to the extensive work expected of students
 - (c) Faculty were pleased with the new "rolling internship" and will continue monitoring it closely during 2016-2017 school year
 - iii. Grand Rounds
 - 1. Review
 - (a) Grand Rounds was replaced with formal case presentations during internship group supervision
 - 2. Action Plan
 - (a) Grand Rounds will be removed from the CAP as it is no longer relevant

- iv. Standardized Tests-CPCE & Professional School Counselor (PSC) Praxis
 - 1. Review
 - (a) Counselor Preparation Comprehensive Exam (CPCE): Nine students completed the exam
 - (i) One student failed passed remediation (passing=68)
 - (ii) The group mean was 89.11 compared with national mean of 83.86
 - (iii)Group range 67-109, national range 32-121
 - (b) All PSC Praxis tests taken by students have been passed in first attempt
 - (i) For 2015-2016, one student completed the exam and passed with a 173 (passing score=156)
 - (ii) Since inception, the SC concentration has maintained a 100% passing rate on the Praxis with an average of 168.13
 - 2. Action Plan
 - (a) Both standardized exams (PSC Praxis & CPCE) allow for comparison with other similar programs
 - (b) Faculty was pleased with the positive results and favorable comparison with other training programs
 - (c) Faculty will continue to use both the PSC Praxis and the CPCE
 - (d) In the future, the CPCE will be required of SC concentration as well as CMHC

v. Oral Exam

- 1. Review
 - (a) Ten students passed oral exams including 1 SC concentration student (passing=84%)
 - (b) Seven students passed initially and 3 remaining students passed upon second attempt
 - (c) The group mean was 93.17. The group range was 89.31-96.74.
- 2. Action Plan
 - (a) No action required at this time
- b. Indirect Evidence
 - i. Surveys
 - 1. Review
 - (a) Data considered
 - (i) Alumni Survey (Fall 2015)
 - (ii) Supervisor-Employer Survey (Fall 2015)
 - (iii)Supervisor-Employer Survey narrative (as prepared for Site Visit in April 2016)
 - (b) Summary/synthesis
 - (i) All respondents were clinical alum (no SC); all white/Caucasian...
 - (ii) 16/20 are working within field
 - 1. Roughly 75% of alum are divided equally between Community Agency/Private Practice,
 - (iii)All who attempted national exams have passed; 11/12 passed on first attempt

(iv)Nearly 50/50 PC/MFT (6 PC, 7 MFT)

- (v) "High points"
 - 1. Experience in program (90%+ agree-strongly agree)
 - a. My on-campus practicum/internship adequately prepared me for future counseling experiences.
 - b. The graduate faculty served as mentors to me
 - c. Faculty were accessible/available
 - d. The graduate faculty were helpful
 - e. Supervisors were competent/effective
 - 2. Program objectives (85%+ above average-exceptional)
 - a. Counseling skills (e.g., interviewing, joining, assessing, and referring)
 - b. Ethics
 - c. Case Conceptualization
 - 3. Practice Preparation (85%+ above average-exceptional)
 - a. Theories of counseling
 - b. Human development
 - c. Family counseling
 - d. Couples counseling
 - e. Faith integration

(vi)"Low Points"

- 1. Experience in program (9.5%+ disagree-strongly disagree)
 - a. The academic rigor of the graduate counseling program prepared me for licensure exams
 - b. My off-campus practicum/internship adequately prepared me for future counseling experiences
 - c. The advising process was helpful to me and answer the questions I had
 - d. The library and database resources were adequate and helpful
- 2. Program objectives (20%+ poor-marginal-fair)
 - a. Treatment planning and diagnosis
 - b. Understanding and applying research and assessment tools
 - c. Appreciation and respect for diversity
- 3. Practice Preparation (20%+ poor-marginal)
 - a. Career counseling
 - b. Multicultural counseling
 - c. Assessment/Standardized testing
 - d. Research and statistics
 - e. Advocacy
- (vii) Difficulty in gathering supervisor-employer feedback (only 2 respondents). Could this data be woven together with 'Field Placement Data' collection of supervisor feedback on interns?

2. Action Plan

(i) Re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 – would include graduates 2013-present

- (ii) 2016-17 Surveys to be launched Spring 2017
- (iii)Spring 2017 site visits to be conducted at current/potential internship sites as means to collect supervisor-employer feedback
 - 1. Want to add question regarding potential to hire intern at end of placement seeking to articulate if site is a potential future employment setting

ii. Field Placement Data

- 1. Review
 - (a) Data considered
 - (i) Chart: Overview of Site Supervisors Utilized in 2015-16
 - (ii) Site Supervisor Orientation and Training narrative (as prepared for Site Visit in April 2016)
 - (iii)Internship Site Visit Questionnaire 2015-16
 - (b) Summary/synthesis
 - (i) Supervisors generally have a high view of:
 - 1. Interns' competence and performance at sites.
 - 2. GCP communication and availability to support them in their role
 - (ii) Bringing together SC & CMHC into single Internship Coordinator oversight makes good sense, and is still 'in-process' of determining various implications of this (Hebert-Ridge roles to be clarified, etc.)
 - (iii)Greatest need/gap exists in supervisor training
 - 1. Approach taken 2015-16 was to make online Sakai site available (less than ½ accessed it)
 - 2. Additionally, site visits made, with meetings lasting 30-60min and offering opportunity to share 'vision of what supervision is/means from perspective of Program' while also providing internship manual and resources

2. Action Plan

- (a) Offer SC training to Sevier County school counselors as part of in-service in August (as completed August 2016)
- (b) Relaunch "Spring Supervisor Evaluation" as additional means of data collection (utilized Spring 2015, not last year)
- (c) Develop framework for clinical supervisor evaluation
 - (i) Conceptual development to be developed by April 2017
 - (ii) Implementation at earliest, Spring 2018 (allowing for S.Ridge sabbatical)
 - (iii)Initial thoughts:
 - 1. Coincide training with state's LPC-MHSP supervisor requirements
 - 2. Break up training among qualified/interested presenters
 - 3. Offer multiple 'shorter' trainings, so that all requirements are met within 1yr
 - 4. First training to be planned late spring/early summer, and becomes requirement for 'untrained supervisors' at site placements
 - 5. Open to community, marginal fee... free to current supervisors

iii. Exit Interview

1. Review

- (a) Data considered
 - (i) Online Survey
 - 1. Year 1 Students
 - 2. Year 2-3 Students
- (b) Summary/synthesis
 - (i) Very positive feedback as a norm (extremely satisfied and more than satisfied were the majority of responses on every question)
 - (ii) Growth areas for us to consider (meaning there were 'somewhat dissatisfied' and/or 'extremely dissatisfied' answers)
 - 1. Level of support received from Johnson University staff/departments outside of the program
 - 2. Level of satisfaction with the program facilities and resources
 - 3. Level of satisfaction with technology on campus.
 - 4. Year 2-3 experiences as 'transition group'
 - a. Level of satisfaction with student evaluation procedures. (types and methods used, fairness, appropriateness)
 - b. Level of satisfaction with the structure of the curriculum (the order of classes, clinical & coursework conjoint delivery, variety of courses, etc.)
 - c. Level of satisfaction with the delivery of the curriculum (two Friday/Saturday per term, length of classes, hybrid modality)
 - (iii)Do we want to conduct exit interviews/focus groups Spring 2017?
- 2. Action Plan
 - (a) Conduct focus groups Spring 2017
 - (i) Approach L.Loar about this
 - (ii) Possibly offer to do similar for UG-JUTN program (quid pro quo)
 - (b) Develop framework for consistency in GCP course sites
 - (i) Sakai site availability to students (1wk prior to start of term?)
 - (ii) Syllabi submitted to GCP (1wk prior to start of term?)
 - (iii)Textbooks submitted to GCP (mid-semester prior to term?)
 - 1. Process that parallels (not replaces) requirements of University's bookstore/textbook provider

iv. Institutional Data

- 1. Review
 - (a) Data considered
 - (i) Diversity narrative (as prepared for Site Visit in April 2016)
 - (ii) Student Achievement at Johnson University (downloaded from OIE website 2017.01.18)
 - (b) Summary/synthesis
 - (i) Graduation rates and retention far exceed University norms
 - 1. May want to engage TSE (master's programs) & SBPL (doctoral program) and share data so as to have more accurate comparison group
 - (ii) Proactive steps (e.g., Program Scholarship revision) have been taken to enhance recruitment/retention of diverse students
 - 1. Do we have additional ideas/suggestions?
 - 2. Do we have means to evaluate effectiveness?

(iii)Might we benefit from a more comprehensive evaluation of admissions trends in GCP? What might this project look like/incorporate?

2. Action Plan

- (a) Work to develop dispositions (2016 Standards) and then develop comprehensive tracking system that begins at admission creating feedback loop to inform admission processes as well as retention efforts
- (b) Future of Hope Institute possibility of collaborating with GCP (in similar manner to undergraduate program)?
 - (i) Engage staff reflections/expertise regarding how to recruit/retain diverse students
- v. Discussion of shifting the calendar for program assessment
 - 1. Review
 - (a) The university's Office of Institutional Effectiveness is shifting to a new reporting sequence with student learning and program assessment reports from various schools being required by November 1, beginning 2017.
 - (b) This year's CPR was not conducted until late in the fall semester
 - 2. Action Plan
 - (a) Beginning 2016-2017 the annual CPR will be scheduled early in the fall semester or even end of summer to allow additional time to complete reports in a timely manner in order to meet the November 1 deadline.

Admissions Screening

- Fifteen individuals applied for the CMHC concentration and 2 individuals applied for the School Counseling concentration
- Following a review of admission material (GRE/MAT, GPA, Writing Sample, References), 15 CMHC applicants and 1 SC applicant were invited to attend an interview day

Admissions nterview Da

- Fifteen applicants (including 1 SC applicant) attended one of two interview days (fall or spring)
- CMHC concentration: 13 offered admissions, 9 enrolled (3 with stipulations) and 1 existing SC student transferred to CMHC
- SC concentration: 1 offered admission but did not enroll

Student Competency Record (SCR)

- 2015-2016 marked the second year that SCRs were use
- The majority of students were considered competent in all their coursework, practicum, and internship experiences
- There were 8 students who were identified as being below standard in 1 or more areas
- Remediation plans were provided for each student identified as below standard in a given competency
- All plans were successfully completed within the 60-day time frame and competency was demonstrated by each student
- SCR records were compiled and used to inform the Assessment of Student Learning for both the CMHC and SC concentrations (see attachment)

COUN5581 Coun Skills & Techniques

- Eight students attended COUN5581 summer 2015
- One student was below competency in 1 area and successfully completed remediation within 60 days

- Seven students successfully completed CMHC practicum
- No students were enrolled in SC practicum

Internship

- Seventeen students passed CMHC internship with a "B" or better grade. Ten students graduated and 6 interns began the new "rolling internship"
- One SC intern successfully completed internship and graduated

Grand Pounds

• Program faculty discontinued use of Grand Rounds and it is no longer required of students nor used as part of program assessment

Standardized Assessment/ Exam

- Counselor Preparation Comprehensive Exam (CPCE): Nine students completed the exam, 1 student failed but passed remediation (passing=68). The group mean was 89.11 compared with national mean of 83.86. Group range 67-109. National range 32-121
- School Guidance and Counseling Praxis: One student completed the exam and passed with a 173 (passing score=156). Since inception, the SC concentration has maintained a 100% passing rate on the Praxis with an average of 168.13

Oral Evam

- Ten students passed oral exams including 1 SC concentration student (passing=84%). Seven students passed initially and 3 remaining students passed upon second attempt
- The group mean was 93.17. The group range was 89.31-96.74

Alumni Follow-up

- Survey sent to alumni of past 5 years. Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni responded to the survey
- Sixty-five percent took licensure exams and passed with all but 1 passing on first attempt
- \bullet Six respondents obtained LPC license. Seven obtained LMFT license

School of Social & Behavioral Sciences

Assessment of Student Learning Objectives

Graduate Program-M.A. Counseling-Clinical Mental Health Counseling (CMHC) concentration

The Graduate Counseling Faculty (GCF) from the School of Social & Behavioral Sciences met on 12/15/16 to discuss the assessment results from 2015-2016. Faculty celebrated the school year having culminated with a site visit and subsequent accreditation from the Council for Accreditation of Counseling and Related Educational Programs (CACREP). The Clinical Mental Health Counseling (CMHC) concentration was awarded a full eight years. The GCF (comprised of 3 fulltime faculty members) met over 30 times from June 2015-April 2016 in part discussing program evaluation and quality improvement. Much of the meeting time was spent in continued development and review of student competency development and student learning outcomes. CACREP requires extensive program evaluation and planning. During the past two years, the GCF developed and refined a Comprehensive Assessment Plan (CAP). A part of this plan included mapping CACREP standards with Student Learning Objectives (SLO) using individual Student Competency Records (SCR). The result was an extremely thorough and comprehensive assessment of SLOs and associated CACREP standards. There are a total of 56 core/"professional identity" standards and 101 "professional practice" standards that are assessed within the CMHC program.

During the 12/15/16 meeting, the GCF determined to transition from CACREP 2009 standards to CACREP 2016 standards. The CMHC concentration is accredited under the 2009 standards until 2024, however the GCF determined to immediately begin this process and at the same time to review existing program goals and objectives. One primary focus is to also transition to Student Learning Outcomes. The identification of Student Learning Outcomes is in keeping with language used by accrediting associations including SACSCOC and CACREP. New assessment procedures based on CACREP 2016 standards and revised Student Learning Outcomes will begin during the 2017-2018 school year.

Results and discussion are summarized below from the review of goals and objectives for student learning for 2015-2016.

Goal 1 "Graduates provide counseling that is informed by ethical and professional best practices."

Student Learning Objective	Assessment Method	Results of the Measurement	Faculty Discussion of the Results	Actions Taken by the School Faculty	Target Date	Date Completed
1.1 Graduates competently employ a variety of counseling skills and modalities as they engage clients in therapy.	Multiple measures and data collection points: There are 5 core/"professional identity" standards and 3 "professional practice" standards that inform SLO 1.1. These standards are tabulated using SCRs that assess various assignments and exams across 5 courses as well as internship experiences.	93.72 mean score for 2015-2016 school year. Data was collected from all identified sources.	The mean value of 93.72 is above the benchmark set by faculty of 86.00. The value is slightly above the 2014-2015 average of 93.68 and the cumulative average of 93.70.	No immediate action required. Faculty will continue reviewing both the process and the results.	n/a	n/a

1.2 Graduates develop treatment plans and counseling strategies that are comprehensive	Multiple measures and data collection points: There are 6 core/"professional identity" standards and 30	93.24 mean score for 2015-2016 school year.	The mean value of 93.24 is above the benchmark set by faculty of 86.00. The value is above the 2014-2015 average of	No immediate action required.	n/a	n/a
including thorough assessment, accurate diagnosis, and well-articulated goals.	"professional practice" standards that inform SLO 1.2. These standards are tabulated using SCRs that assess various assignments and exams across 11 courses as well as practicum	Data was collected from all identified sources.	92.67 yet slightly below the cumulative average of 93.80. Faculty recognizes that this particular SLO covers a number of skill development areas and is crucial to preparing students to be professional.			
1.3 Graduates have a clear sense of mental health/marriage and family counselor identity and adhere to high ethical standards in all relationships, including clients and their families, peers, and staff.	and internship experiences. Multiple measures and data collection points: There are 10 core/"professional identity" standards and 18 "professional practice" standards that inform SLO 1.3. These standards are tabulated using SCRs that assess various assignments and exams across 4 courses as well as practicum and internship experiences.	93.35 mean score for 2015-2016 school year. Data was collected from all identified sources.	The mean value of 93.35 is above the benchmark set by faculty of 86.00. The value is slightly below the 2014-2015 average of 93.59 and the cumulative average of 93.91.	No immediate action required.	n/a	n/a
Goal 2 "Graduates synth	esize theory, research, and sys	temic understand	ing into professional practice."			
2.1 Graduates accurately describe counseling theories and select relevant theoretical approaches when working with clients.	Multiple measures and data collection points: There are 12 core/"professional identity" standards and 8 "professional practice" standards that inform SLO 2.1. These standards are tabulated using SCRs that assess various assignments and exams across 9 courses.	91.88 mean score for 2015-2016 school year. Data was collected from all identified sources.	The mean value of 91.88 is above the benchmark set by faculty of 86.00. However, the value is below the 2014-2015 average of 93.85 yet above the cumulative average of 90.91.	No immediate action required.	n/a	n/a
2.2 Graduates understand and apply research, evaluation,	Multiple measures and data collection points: There are 8 core/"professional	94.40 mean score for 2015-2016	The mean value of 94.40 is above the benchmark set by faculty of 86.00. The value is	No immediate action required.	n/a	n/a

and professional inquiry to the practice of counseling.	identity" standards and 12 "professional practice" standards that inform SLO 2.2. These standards are tabulated using SCRs that assess various assignments and exams across 2 courses.	school year. Data was collected from all identified sources.	slightly below the 2014-2015 average of 94.69 and the cumulative average of 94.55.				
2.3 Graduates formulate a clear systemic orientation in case conceptualization and treatment.	Multiple measures and data collection points: There are 2 core/"professional identity" standards and 8 "professional practice" standards that inform SLO 2.3. These standards are tabulated using SCRs that assess various assignments and exams across 6 courses as well as practicum and internship experiences.	93.24 mean score for 2015-2016 school year. Data was collected from all identified sources.	The mean value of 93.24 is above the benchmark set by faculty of 86.00. The value is above the 2014-2015 average of 92.60 and the cumulative average of 92.89.	No	immediate action required.	n/a	n/a
Goal 3 "Graduates demo	nstrate self and other awarene	ess as they provid	e culturally relevant counseling."				
3.1 Graduates express a significant appreciation and respect for differences and diversity within the clients they serve.	Multiple measures and data collection points: There are 8 core/"professional identity" standards and 19 "professional practice" standards that inform SLO 3.1. These standards are tabulated using SCRs that assess various assignments	95.28 mean score for 2015-2016 school year. Data was collected from all identified sources.	The mean value of 95.28 is above the benchmark set by faculty of 86.00. The value is above the 2014-2015 average of 94.15 and the cumulative average of 94.72. Faculty realized during the previous assessment cycle that	2.	Assess student ability to appreciate and respect theological and spiritual beliefs of clients via the existing course, COUN 5200 (3 competencies added and assessed spring 2016) Add COUN 5200 to the Program Objective	1/2016 5/2015	4/2016 5/2015
	and exams across 6 courses.		no formal program assessment was being used to determine how well students are trained to appreciate and respect theological and spiritual beliefs of clients. Action was taken as noted and completed by 4/2016.	3.	Alignment Matrix as well as the SLO Curriculum Map to target for assessment purposes Faculty will continue reviewing both the process and the results. Additional data will be collected as the final course is taught and as	n/a	n/a

2.2 Conductor and		03.03	The many value of 02 02 is	4	COUN 5200 is added in. Some standards may be combined for assessment purposes where there appears to be redundancy.	4/2045	4/2046
3.2 Graduates are deeply aware of personal characteristics of self and the role of self as counselor.	Multiple measures and data collection points: There is 1 core/"professional identity" standard and 1 "professional practice" standard that informs SLO 3.2. These standards are	92.92 mean score for 2015-2016 school year. Data was collected from all identified	The mean value of 92.92 is above the benchmark set by faculty of 86.00. The value is below the 2014-2015 average of 93.88 and the cumulative average of 93.40.	1.	Assess student knowledge and awareness of personal theological and spiritual beliefs that affect and are affected by counseling via the existing course, COUN 5200	1/2016	4/2016
	tabulated using SCRs that assess various assignments and exams across 1 course as well as internship experiences.	sources.	Faculty realized during the previous assessment cycle there was a need to better assess program effectiveness in helping students gain awareness of their personal theology and spiritual	2.	Add COUN 5200 to the Program Objective Alignment Matrix as well as the SLO Curriculum Map to target for assessment purposes	5/2015	5/2015
			beliefs and how those affect and are affected by counseling. Immediate action was taken as noted and completed by	3.	This course and assessment measure will be tied in with core/"professional identity" standard II.G.5.b.	5/2015	5/2015
			4/2016.	4.	Faculty will continue reviewing both the process and the results. Additional data will be collected as courses are taught and as COUN 5200 is added in. Some standards may be combined for assessment purposes where there appears to be redundancy.	n/a	n/a

3.3 Graduates are	Multiple measures and data	95.30 mean	The mean value of 95.30 is	No immediate action required.		Ī
knowledgeable of	collection points: There are	score for	above the benchmark set by			
community resources	4 core/"professional	2015-2016	faculty of 86.00. The value is	Faculty will continue to monitor		
and appropriately refer	identity" standards and 2	school year.	above the 2014-2015 average of	the newly created "rolling		
others to relevant	"professional practice"	Data was	93.40 and the cumulative	internship"		
professionals and	standards that inform SLO	collected from	average of 94.35.			
agencies.	3.3. These standards are	all identified				
	tabulated using SCRs that	sources.	Faculty previously discussed			
	assess various assignments		appropriateness of assessing			
	and exams across 3 courses		standard II.G.1.b. "Professional			
	as well as practicum and		roles, function, and relationships			
	internship experiences.		with other human service			
			providers, including strategies			
			for interagency/interorgani-			
			zation collaboration and			
			communications." Faculty report			
			that this was moved to			
			internship instead of practicum			
			and is "going well."			
			Faculty also previously discussed			
			creating a "rolling" internship			
			that combined all the internship			
			"courses" in to one for SCR			
			assessment purposes. This was			
			completed during 2015-2016.			1

School of Social & Behavioral Sciences

Assessment of Student Learning Objectives

Graduate Program-M.A. Counseling-School Counseling (SC) concentration

The Graduate Counseling Faculty (GCF) from the School of Social & Behavioral Sciences met on 12/15/16 to discuss the assessment results from 2015-2016. Faculty celebrated the school year having culminated with a site visit and subsequent accreditation from the Council for Accreditation of Counseling and Related Educational Programs (CACREP). The School Counseling (SC) concentration was awarded two years. The GCF (comprised of 3 fulltime faculty members) met over 30 times from June 2015-April 2016 in part discussing program evaluation and quality improvement. Much of the meeting time was spent in continued development and review of student competency development and student learning outcomes. CACREP requires extensive program evaluation and planning. During the past two years, the GCF developed and refined a Comprehensive Assessment Plan (CAP). A part of this plan included mapping CACREP standards with Student Learning Objectives (SLO) using individual Student Competency Records (SCR). The result was an extremely thorough and comprehensive assessment of SLOs and associated CACREP standards. There are a total of 56 core/"professional identity" standards and 69 "professional practice" standards that are assessed within the School Counseling program.

During the 12/15/16 meeting, the GCF determined to transition from CACREP 2009 standards to CACREP 2016 standards. The CMHC concentration is accredited under the 2009 standards until 2024, however the GCF determined to immediately begin this process and at the same time to review existing program goals and objectives. One primary focus is to also transition to Student Learning Outcomes. The identification of Student Learning Outcomes is in keeping with language used by accrediting associations including SACSCOC and CACREP. New assessment procedures based on CACREP 2016 standards and revised Student Learning Outcomes will begin during the 2017-2018 school year.

Results and discussion are summarized below from the review of goals and objectives for student learning for 2015-2016.

Goal 1 "Graduates provide counseling that is informed by ethical and professional best practices."

Student Learning Objective	Assessment Method	Results of the Measurement	Faculty Discussion of the Results	Actions Taken by the School Faculty	Target Date	Date Completed
1.1 Graduates competently employ a variety of counseling skills and modalities as they engage students in a school counseling setting.	Multiple measures and data collection points: There are 5 core/"professional identity" standards and 5 "professional practice" standards that inform SLO 1.1. These standards are tabulated using SCRs that assess various assignments and exams across 4 courses as well as practicum and internship experiences.	94.20 mean score for 2015- 2016 school year. Data was collected from all identified sources.	The mean value of 94.20 is above the benchmark set by faculty of 86.00. The value is almost identical to the 2014-2015 average of 94.26 and the cumulative average of 94.23.	No immediate action required. Faculty will continue reviewing both the process and the results.	n/a	n/a

1.2 Graduates develop lesson plans and counseling strategies that are comprehensive including thorough assessment, accurate evaluation, and appropriate implementation.	Multiple measures and data collection points: There are 6 core/"professional identity" standards and 19 "professional practice" standards that inform SLO 1.2. These standards are tabulated using SCRs that assess various assignments	94.26 mean score for 2015- 2016 school year. Data was collected from all identified sources.	The mean value of 95.20 is above the benchmark set by faculty of 86.00. The value is above the 2014-2015 average of 94.26 and the cumulative average of 94.69.	No immediate action required.	n/a	n/a
	and exams across 4 courses as well as practicum and internship experiences.					
1.3 Graduates have a clear sense of school counselor identity and adhere to high ethical standards in all relationships, including students and their families, peers, and staff.	Multiple measures and data collection points: There are 10 core/"professional identity" standards and 7 "professional practice" standards that inform SLO 1.3. These standards are tabulated using SCRs that assess various assignments and exams across 4 courses as well as practicum and internship experiences.	95.78 mean score for 2015- 2016 school year. Data was collected from all identified sources.	The mean value of 95.78 is above the benchmark set by faculty of 86.00. The value is above the 2014-2015 average of 94.40 and the cumulative average of 94.99.	No immediate action required	n/a	n/a
Goal 2 "Graduates synthe	esize theory, research, and syst	emic understandir	ng into professional practice."			
2.1 Graduates accurately describe counseling theories and select relevant theoretical approaches when working with clients.	Multiple measures and data collection points: There are 12 core/"professional identity" standards and 6 "professional practice" standards that inform SLO 2.1. These standards are tabulated using SCRs that assess various assignments and exams across 8 courses.	92.20 mean score for 2015- 2016 school year. Data was collected from all identified sources.	The mean value of 92.20 is above the benchmark set by faculty of 86.00. The value is a good bit below the 2014-2015 average of 94.03 and the cumulative average of 91.08.	Faculty noted that the number of students was lower for 2015-2016 and impacted the mean score. Faculty will continue to monitor but no action needed at this time.	n/a	n/a
2.2 Graduates understand and apply research, evaluation,	Multiple measures and data collection points: There are 8 core/"professional	93.88 mean score for 2015- 2016 school	The mean value of 93.88 is above the benchmark set by faculty of 86.00. The value is	No immediate action required.	n/a	n/a

and professional inquiry to the practice of counseling.	identity" standards and 9 "professional practice" standards that inform SLO 2.2. These standards are tabulated using SCRs that assess various assignments and exams across 2 courses.	year. Data was collected from all identified sources.	above the 2014-2015 average of 91.54 and the cumulative average of 92.71.				
2.3 Graduates formulate a clear systemic orientation in case conceptualization and treatment.	Multiple measures and data collection points: There are 2 core/"professional identity" standards and 10 "professional practice" standards that inform SLO 2.3. These standards are tabulated using SCRs that assess various assignments and exams across 5 courses as well as practicum and internship experiences.	95.36 mean score for 2015- 2016 school year. Data was collected from all identified sources.	The mean value of 95.36 is above the benchmark set by faculty of 86.00. The value is above the 2014-2015 average of 93.64 and the cumulative average of 93.68.	No	immediate action required.	n/a	n/a
Goal 3 "Graduates demo	nstrate self and other awarene	ss as they provide	culturally relevant counseling."				
3.1 Graduates express a significant appreciation and respect for differences and diversity within the	Multiple measures and data collection points: There are 8 core/"professional identity" standards and 5 "professional practice"	94.90 mean score for 2015- 2016 school year. Data was collected from	The mean value of 94.90 is above the benchmark set by faculty of 86.00. The value is above the 2014-2015 average of 93.67 and the cumulative	1.	Assess student ability to appreciate and respect theological and spiritual beliefs of clients via the existing course, COUN 5200	1/2016	4/2016
clients they serve.	standards that inform SLO 3.1. These standards are tabulated using SCRs that assess various assignments and exams across 4 courses as well as practicum and	all identified sources.	average of 94.29. Faculty realized during the previous assessment cycle that no formal program assessment was being used to determine	2.	Add COUN 5200 to the Program Objective Alignment Matrix as well as the SLO Curriculum Map to target for assessment purposes	5/2015	5/2015
	internship experiences.		how well students are trained to appreciate and respect theological and spiritual beliefs of clients. Action was taken as noted and completed by 4/2016.	3.	Faculty will continue reviewing both the process and the results. Additional data will be collected as the final course is taught and as COUN 5200 is added in. Some standards may be	n/a	n/a

					combined for assessment purposes where there appears to be redundancy.		
3.2 Graduates are deeply aware of personal characteristics of self and the role of self as counselor.	Multiple measures and data collection points: There is 1 core/"professional identity" standards that informs SLO 3.2. These standards are tabulated using SCRs that assess various assignments and exams across 2 courses.	91.00 mean score for 2015- 2016 school year. Data was collected from all identified sources.	The mean value of 91.00 is above the benchmark set by faculty of 86.00. The value is a good bit below the 2014-2015 average of 94.73 and somewhat below the cumulative average of 92.87. Faculty realized during the previous assessment cycle there was a need to better assess program effectiveness in helping students gain awareness of their personal theology and spiritual beliefs and how those affect and are affected by counseling. Immediate action was taken as noted and completed by 4/2016.	 1. 2. 3. 4. 	Assess student knowledge and awareness of personal theological and spiritual beliefs that affect and are affected by counseling via the existing course, COUN 5200 Add COUN 5200 to the Program Objective Alignment Matrix as well as the SLO Curriculum Map to target for assessment purposes This course and assessment measure will be tied in with core/"professional identity" standard II.G.5.b. Faculty will continue reviewing both the process	1/2016 5/2015 5/2015 n/a	4/2016 5/2015 5/2015 n/a
					and the results. Additional data will be collected as courses are taught and as COUN 5200 is added in. Some standards may be combined for assessment purposes where there appears to be redundancy.		
3.3 Graduates are	Multiple measures and data	95.62 mean	The mean value of 95.62 is	No	immediate action required.		
knowledgeable of	collection points: There are	score for 2015-	above the benchmark set by		•		
community resources	4 core/"professional	2016 school	faculty of 86.00. The value is	Fac	culty will continue to monitor		
and appropriately refer	identity" standards and 8	year. Data was	above the 2014-2015 average of	the	e newly created "rolling		
others to relevant	"professional practice"	collected from	94.42 and the cumulative	int	ernship"		
professionals and	standards that inform SLO	all identified	average of 95.02.				
agencies.	3.3. These standards are	sources.	_				
	tabulated using SCRs that		Faculty previously discussed				

	annuariatores of consists	
assess various assignments	appropriateness of assessing	
and exams across 3 courses	standard II.G.1.b. "Professional	
as well as practicum and	roles, function, and relationships	
internship experiences.	with other human service	
	providers, including strategies for	
	interagency/interorganization	
	collaboration and	
	communications." Faculty report	
	that this was moved to	
	internship instead of practicum	
	and is "going well."	
	Faculty also previously discussed	
	creating a "rolling" internship	
	that combined all the internship	
	"courses" in to one for SCR	
	assessment purposes. This was	
	developed in 2015-2016 but will	
	not be launched until 1/2017.	

Assessment Timeline for Graduate Counseling Program Johnson University School of Social & Behavioral Sciences

As seen in the illustration of the Program Assessment Cycle, a significant component of the CAP is to gather data, evidence of the strengths and weaknesses of the Counseling Program's performance in helping students achieve identified Student Learning Outcomes. Multiple measures are utilized to assess student performance. These measures are woven into formative evaluation and assessment throughout the year during counseling program weekly meetings, as well as summative evaluation and assessment during the annual Comprehensive Program Review (CPR).

The Graduate Counseling Faculty (GCF), comprised of 3 fulltime faculty members, met over 30 times from June 2015-April 2016 in part discussing program evaluation and quality improvement. Faculty celebrated the school year having culminated with a site visit and subsequent accreditation from the Council for Accreditation of Counseling and Related Educational Programs (CACREP). The Clinical Mental Health Counseling (CMHC) concentration was awarded a full eight years while the School Counseling (SC) concentration was awarded two years.

Meetings times predominately focused on continued development and review of student competency development and student learning outcomes. CACREP requires extensive program evaluation and planning. During 2015-2016, the GCF developed and refined the Comprehensive Assessment Plan (CAP). A part of this plan included continued mapping of CACREP 2009 standards with Student Learning Objectives (SLO) using individual Student Competency Records (SCRs). A "rolling internship" was initiated during the spring semester that allowed for better tracking of student competencies spread out over several semesters of internship. The GCF met on 12/15/16 for the annual Counseling Program Review (CPR) in order to discuss assessment results from 2015-2016

During the 12/15/16 Comprehensive Program Review, the GCF determined to transition from CACREP 2009 standards to CACREP 2016 standards. The CMHC concentration is accredited under the 2009 standards until 2024, however the GCF determined to immediately begin this process and at the same time to review existing program goals and objectives. One primary focus is to also transition to Student Learning Outcomes. The identification of Student Learning Outcomes is in keeping with language used by accrediting associations including SACSCOC and CACREP. New assessment procedures based on CACREP 2016 standards and revised Student Learning Outcomes will begin during the 2017-2018 school year and will apply to both the CMHC and SC concentrations.

Results and discussion are summarized below from the review of goals and objectives for the graduated counseling program for 2015-2016.

Direct Evidence: Feedback from student performance throughout the curriculum serves as the primary means of direct evidence. Students are assessed continuously throughout their time in the program. There are multiple benchmarks throughout this process, including experiential and discussion-based instructional methods as well as formalized assessment procedures. Student performance and demonstrated competency provides primary measures of program quality and effectiveness.

Assessment	Description	Results of the	Faculty Discussion of the	Actions Taken by the School	Target Date	Date
Tool		Measurement	Results	Faculty		Completed
Student	SCRs are used to	• There were 8	Learning SCR protocol as we	No immediate action required	n/a	n/a
Competency	demonstrate knowledge and	students who were	go	 Faculty will continue reviewing 		
Records (SCRs)	sill attainment based on	identified as being	 Remediation Plans appear to 	both the process and the results		
	relevant CACREP standards.	below standard in 1	be accomplishing task	 Faculty will begin process of 	1/2017	

NOTE: Detailed	Any area on the SCR labeled	or more areas.	CPR was moved to fall	transitioning to CACREP 2016		
results of SCR	as "Below Standard" requires	A remediation plan	semester (instead of late	standards		
data as related	a remediation plan which	was provided for	spring). This move has allowed	Standards		
to SLOs is	must be completed within 60	each student	more time to process data.			
provided in	days. The SCRs are	identified as below	more time to process data.			
Appendix B and	distributed by the course	standard.				
Appendix C.	professor; students are	All plans were				
Appendix c.	required to provide copies to	successfully				
	their academic advisors and	completed within the				
	to the Graduate Program	60-day time frame				
	Office for maintenance in the	and competency was				
	student's file. SCRs closely tie	demonstrated by				
	the coursework to CACREP	each student				
	standards, and also provide a					
	method of					
	remediation/support for					
	those students whose					
	struggles may not be					
	captured well through					
	traditional grading methods.					
Grand Rounds	Grand Rounds typically		Grand Rounds replaced with	Grand Rounds will be removed	6/2016	
	occurs in the fall semester of		formal case presentations	from CAP for 2016-2017 school		
	a student's final year.		during internship group	year		
	Students present an actual		supervision.			
	case study before faculty and					
	peers. Students are assessed					
	in their use of theory, ethics,					
	therapeutic interventions,					
	treatment goals, client					
	systems, multicultural					
	components of therapy and					
	issues related to the self of					
	the therapist.					

Counselor Preparation Comprehensive Examination (CPCE)	This standardized exam is typically given during the spring final semester of CMHC students. The CPCE is used to assess counseling students' ability to recall and access knowledge relevant to the practice of counseling. Results are used to assess functioning in various curricular areas, as well as allow the faculty to compare students to national norms.	 Nine students took the CPCE One student failed but passed upon remediation Group mean was 89.11 compared with national mean of 83.86 Group range was 67-109 	Faculty were very pleased with results as this is the second year the program has used the CPCE Faculty observed that group mean was almost 6 points higher than last year's 83.29 Feedback from CACREP site team suggested requiring CPCE for school counseling students as well as CMHC students	Beginning 2016-2017 school year, School Counseling students will be required to complete the CPCE as well as CMHC students	2016-2017	
Professional School Counselor (PSC) Praxis	SC students complete the School Guidance and Counseling (SGC) Praxis during their final spring semester. The SGC Praxis measures knowledge and skills required in both primary and secondary school levels. Domains assessed by the SGC Praxis include: counseling and guidance; consulting; coordinating; and, professional issues. The SGC Praxis is required for licensure in Tennessee as a Professional School Counselor. Student scores are examined by the Program Director and by the program faculty to identify strengths and weaknesses in the achievement of necessary knowledge.	• One student completed the exam and passed with a 173 (passing score=156)	Faculty were very pleased with results as every School Counseling concentration student has passed the SGC Praxis since inception The average of all student to date is 168.13	No immediate action required	n/a	n/a
Oral Exam	During their final spring semester, all counseling	• Ten students passed oral exams	Oral Exams appear to be effective at demonstrating	No immediate action required	n/a	n/a

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	students are required to	including 1 SC	competencies			
	complete and pass an oral	concentration	The group mean was slightly			
	exam. Students are provided	student	below last year's 93.81 but not			
	a case study approximately	(passing=84%).	sufficient to warrant concern			
	one hour prior to the exam	Seven students				
	and asked questions about	passed initially and 3				
	conceptualization, treatment	remaining students				
	direction, and ethics related	passed upon second				
	to the case. Each student's	attempt				
	responses are evaluated for	 Group mean was 				
	clinical competency. A	93.17				
	summary of student	 Group range was 				
	performance is developed by	89.31-96.74				
	each Internship Coordinator					
	(MFT/CMHC and SC) and					
	presented to the Program					
	Faculty at the Counseling					
	Program Review meeting					
	each spring.					
Skills Data-	This introductory course is	Eight students	• COUN5581 appears to be	Faculty will consider making	2016-2017	n/a
COUN5581	used as a gateway to	attended COUN5581	functioning well as a way of	COUN5581 a 2-credit hour course		
Counseling	students beginning	summer 2015	assessing skill levels and as a	instead of 1 due to the extensive		
Skills and	practicum. Students must	 One student was 	tool to ensure students are	work expected of students		
Techniques	pass competencies in all	below competency in	prepared to begin practicum			
	areas assessed in order to	1 area and				
	begin practicum. Students	successfully				
	below competency are	completed				
	provided a remediation plan	remediation within				
	which must be successfully	60 days				
	completed prior to beginning					
	practicum. Each student					
	demonstrates competencies					
	through a Personal Wellness					
	Plan, Course Readings,					
	Master Therapist					
	Autobiography Paper,					
	Weekly text exercises,					
	Course Readings, Skill videos					
	and verbatims.					

Skills Data-	Students are evaluated by	Seven students	Faculty were pleased with	No immediate action required	n/a	n/a
Practicum	their site supervisor during	successfully	overall performance of CMHC	Faculty will continue reviewing	11, 4	11/ 4
Course	practicum. These evaluations	completed CMHC	practicum students and look	both the process and the results		
Evaluations	comprise an important	practicum	forward to having additional SC	both the process and the results		
Evaluations	assessment of student skills.	No students were	practicum students			
	Domains assessed include:	enrolled in SC	practically students			
	counseling skills; treatment;	practicum				
	client systems; faith	practicani				
	integration; self of the					
	therapist; ethics;					
	professionalism; and,					
	diversity. The student's					
	evaluation is incorporated					
	into the course grade, which					
	is utilized as a					
	comprehensive evaluation of					
	developmentally appropriate					
	skills. Students are required					
	to earn a B or better in					
	practicum before proceeding					
	to internship. The abundance					
	of data collected through					
	practicum is tabulated by the					
	Internship Coordinators and					
	presented to the Program					
	faculty during the Counseling					
	Program Review meeting					
	each spring.					
Skills Data-	Students are evaluated by	• Seventeen	Faculty were pleased with	No immediate action required	n/a	n/a
Internship	their site supervisor during	students passed	overall performance of	Faculty will continue reviewing		
Evaluations	each semester of internship.	CMHC internship	internship students	data as it becomes available for		
	These evaluations comprise	with a "B" or better	• Faculty were pleased with the	competencies associated with		
	an important assessment of	grade. Ten students	newly developed "rolling	the "rolling internship"		
	student skills. Domains	graduated and 6	internship" that better accounts			
	assessed include: counseling	interns began the	for competencies that may need			
	skills; treatment; client	new "rolling	to be demonstrated for			
	systems; faith integration;	internship"	assessment purposes every			
	self of the therapist; ethics;	 One SC intern 	semester versus competencies			
	professionalism; and,	successfully	that need be demonstrated only			

	diversity. The student's	completed internship	once during the entire			
	evaluation is incorporated	and graduated	internship			
	into the course grade, which					
	is utilized as a					
	comprehensive evaluation of					
	developmentally appropriate					
	skills. Students are required					
	to earn a B or better during					
	their internship experience.					
	The abundance of data					
	collected through internship					
	coursework is tabulated by					
	the Internship Coordinators					
	and presented to the					
	Program faculty during the					
	Counseling Program Review					
	meeting each spring.					
				dent learning, growth, and developr	1	
					1	<u> </u>
Alumni Survey	A survey of alumni from the	Eighty percent of	Faculty were moderately	Faculty will re-evaluate alumni	Spring 2017	
	A survey of alumni from the previous 5 years is	• Eighty percent of respondents (n=20)	• Faculty were moderately pleased with the 80%	Faculty will re-evaluate alumni survey with limiting feedback to	1	
	A survey of alumni from the previous 5 years is conducted annually	• Eighty percent of respondents (n=20) were employed in	• Faculty were moderately pleased with the 80% employment rate though there	Faculty will re-evaluate alumni survey with limiting feedback to students who completed	1	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The	• Eighty percent of respondents (n=20)	Faculty were moderately pleased with the 80% employment rate though there was some discussion about	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 –	1	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on	• Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC	• Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 – would include graduates 2013-	1	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on numbers of alumni who	• Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni	• Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 – would include graduates 2013- present	Spring 2017	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on	• Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC	• Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought employment.	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 – would include graduates 2013-	1	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on numbers of alumni who obtain employment in the	• Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni responded to the	• Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 — would include graduates 2013-present 2016-17 surveys to be launched	Spring 2017	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on numbers of alumni who obtain employment in the field of study, professional	• Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni responded to the survey	 Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought employment. While faculty were very 	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 – would include graduates 2013-present 2016-17 surveys to be launched Spring 2017	Spring 2017 Spring 2017	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on numbers of alumni who obtain employment in the field of study, professional licenses, supervisory	Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni responded to the survey Sixty-five percent	 Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought employment. While faculty were very pleased with overall 	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 — would include graduates 2013-present 2016-17 surveys to be launched Spring 2017 Expand site visits and contact	Spring 2017 Spring 2017	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on numbers of alumni who obtain employment in the field of study, professional licenses, supervisory certifications and	Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni responded to the survey Sixty-five percent took licensure exams	 Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought employment. While faculty were very pleased with overall satisfactions rates, there were 	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 — would include graduates 2013-present 2016-17 surveys to be launched Spring 2017 Expand site visits and contact	Spring 2017 Spring 2017	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on numbers of alumni who obtain employment in the field of study, professional licenses, supervisory certifications and professional development	Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni responded to the survey Sixty-five percent took licensure exams and passed with all	 Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought employment. While faculty were very pleased with overall satisfactions rates, there were also a number of areas where 	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 — would include graduates 2013-present 2016-17 surveys to be launched Spring 2017 Expand site visits and contact	Spring 2017 Spring 2017	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on numbers of alumni who obtain employment in the field of study, professional licenses, supervisory certifications and professional development activities. The survey also	Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni responded to the survey Sixty-five percent took licensure exams and passed with all but 1 passing on first	 Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought employment. While faculty were very pleased with overall satisfactions rates, there were also a number of areas where improvements could be 	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 — would include graduates 2013-present 2016-17 surveys to be launched Spring 2017 Expand site visits and contact	Spring 2017 Spring 2017	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on numbers of alumni who obtain employment in the field of study, professional licenses, supervisory certifications and professional development activities. The survey also seeks input from graduates	Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni responded to the survey Sixty-five percent took licensure exams and passed with all but 1 passing on first attempt	 Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought employment. While faculty were very pleased with overall satisfactions rates, there were also a number of areas where improvements could be 	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 — would include graduates 2013-present 2016-17 surveys to be launched Spring 2017 Expand site visits and contact	Spring 2017 Spring 2017	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on numbers of alumni who obtain employment in the field of study, professional licenses, supervisory certifications and professional development activities. The survey also seeks input from graduates on how well prepared they	Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni responded to the survey Sixty-five percent took licensure exams and passed with all but 1 passing on first attempt Six respondents	 Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought employment. While faculty were very pleased with overall satisfactions rates, there were also a number of areas where improvements could be 	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 — would include graduates 2013-present 2016-17 surveys to be launched Spring 2017 Expand site visits and contact	Spring 2017 Spring 2017	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on numbers of alumni who obtain employment in the field of study, professional licenses, supervisory certifications and professional development activities. The survey also seeks input from graduates on how well prepared they are as professionals,	Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni responded to the survey Sixty-five percent took licensure exams and passed with all but 1 passing on first attempt Six respondents obtained LPC license.	 Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought employment. While faculty were very pleased with overall satisfactions rates, there were also a number of areas where improvements could be 	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 — would include graduates 2013-present 2016-17 surveys to be launched Spring 2017 Expand site visits and contact	Spring 2017 Spring 2017	
	A survey of alumni from the previous 5 years is conducted annually beginning Fall 2014. The survey seeks data on numbers of alumni who obtain employment in the field of study, professional licenses, supervisory certifications and professional development activities. The survey also seeks input from graduates on how well prepared they are as professionals, suggestions for program	Eighty percent of respondents (n=20) were employed in the counseling field. Note: no SC concentration alumni responded to the survey Sixty-five percent took licensure exams and passed with all but 1 passing on first attempt Six respondents obtained LPC license. Seven obtained LMFT	 Faculty were moderately pleased with the 80% employment rate though there was some discussion about tweaking the question so that it would get at those who sought employment. While faculty were very pleased with overall satisfactions rates, there were also a number of areas where improvements could be 	Faculty will re-evaluate alumni survey with limiting feedback to students who completed curriculum after change in 2011 — would include graduates 2013-present 2016-17 surveys to be launched Spring 2017 Expand site visits and contact	Spring 2017 Spring 2017	

	particularly beneficial.	supervision certification and one is a supervisor in			
Exit Interviews	Exit Interviews replaced Focus Groups for 2015-2016 school year. On-line surveys	Very positive feedback as a norm Areas with some	Faculty discussed findings from the exit interviews. Particular concern was	Make Sakai sites available at least 1wk prior to beginning of semester	Fall 2017
	were sent to Year 1 students and to students who had graduated 2-3 years	level of dissatisfaction included:	expressed in trying to improve curriculum delivery and to use focus groups to a greater depth	Required course syllabi submitted to GCP 1 week prior to beginning of semester	Fall 2017
	previously.	level of support received from staff/departments outside of the	of student perspective/concerns.	 Instructors to submit course textbook requirements to GCP mid-semester prior to semester beginning 	Fall 2017
		program 2. program facilities and resources 3. technology on campus. 4. Delivery of		Consider use of focus group of students for program assessment	2017-2018
Site Supervisor and Employer Survey	Annual surveys are used to gather important data from stakeholders, including site supervisors and employers. For the 2015-16 Academic Year, surveys were sent to various field supervisors and employers. Only two completed surveys were received	curriculum (Sakai)	• Graduate Counseling Faculty were concerned about the very low response rate and raised the question if this data collection could be woven together with 'Field Placement Data' collection of supervisor feedback on interns?	Consider other options/methods for improving data collection	2016-2017
Field Placement Data	Several sources were used to inform Field Placement Data including an "Internship Site Visit Questionnaire" and a	Based on responses, site supervisors generally have a high view of	GCF appreciate the apparent appreciation for intern competence but remain concerned about providing	Offer supervisory training to school counselors as part of in- service and provide professional development credit	2016-2017
	"Site Supervisor Orientation and Training narrative."	Interns' competency and performance at sites as well as	adequate training for site supervisors.	 Relaunch "Spring Supervisor Evaluation" as additional means of data collection 	2016-2017
		sites as well as communications		of data collection ■ Develop framework for clinical	2017-2018

between GCP and	supervisor evaluation	
the site supervisors.		